



Notice of Non-Discrimination

Highland Rivers Community Service Board (DBA Highland Rivers Health) complies with applicable Federal Civil Rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Highland Rivers CSB does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Highland Rivers Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters.
 - Information written in other languages

If you need these services, or if you believe that Highland Rivers CSB has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with

Consumer Advocate/Civil Rights Coordinator

424 Main Street; Cedartown, GA. 30125,

Telephone: 1-800-495-0948; Fax: 706-235-8686; Email: info@highlandrivers.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>;

Or by mail or phone at:

U. S. Department of Health and Human Services

200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D. C. 20201.

Phone: 1-800-368-1019; TDD: 1-800-537-7697

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>

Assistance for Limited English Proficiency

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-729-5700 (TTY: 1-800-255-0135).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-729-5700（TTY：1-800-255-0135）。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-729-5700 (TTY: 1-800-255-0135).

Korean

주의: 당신이 언어 [삽입], 언어 지원 서비스를 무료로 사용할 수 있습니다 당신에게. 전화 1-800-729-5700 (TTY: 1-800-255-0135).

Arabic

يُذكر اللغة، فإن خدمات المساعدة اللغوية تتنك إذا: 800-729-5700-1 مرقم (هاتف الصم والبكم: 1-800-255-0135) توافق لك بالامجان. اصل ب رقم.

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-729-5700 (TTY: 1-800-255-0135).

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-729-5700 (ATS: 1-800-255-0135).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-729-5700 (TTY: 1-800-255-0135).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-729-5700 (TTY: 1-800-255-0135).

Japanese

注意:[挿入語]を話す、言語アシスタンスサービス、無料で、あなたに利用できます。を呼び出す 1-800-729-5700 (TTY: 1-800-255-0135)

Persian

ههس تندی سد ترس در شمابه پارای گان، امداد، خدمات زی بان.
بہ ات ماس 1-800-729-5700 (TTY: 1-800-255-0135).

Hindi

ध्यान के िन आप [सम्मिलित करें भाषा] बात, भाषा सहायता सेवाओं, नि: शुल्क, आप के लिए उपलब्ध हैं। कॉल 1-800-729-5700 (TTY: 1-800-255-0135)

Gujarati

સાવધાની તમે વાત તો તમે કરવા માટે ઉપલબ્ધ કોલ કરો-1-800-729-5700 (TTY: 1 1-800-255-0135).

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ይችላሉ። ወደሚከተለው ቁጥር ይደውሉ-1-800-729-5700 (መስማት ለተሳናቸው: 1-800-255-0135).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-729-5700 (телетайп: 1-800-255-0135).